

Demand profile published: 26th February, 2019

	2018/19 Q1	2018/19 Q2	2018/19 Q3	2018/19 Q4
International Services				
Requests out to EU	28,222	26,828	27,209	
Requests out to non-EU	10,102	10,851	10,089	
EU framework requests in	4,780	5,358	6,787	
Interpol channel requests in	660	576	487	
Notifications out to EU	7,824	6,534	7,187	
Notifications out to non-EU	1,731	549	959	
Notifications in from EU	4,248	2,960	6,529	
Notifications in from non-EU	366	213	365	
National Services				
Police Certificate applications	38,852	35,278	32,511	
ICPC applications	4,581	2,325	1,853	
Subject Access disclosure requests	7,892	10,214	9,750	
Record deletion requests	442	498	459	
Back record conversion requests	1,204	1,037	1,300	
PNC names enquiry checks	16,052	12,354	12,711	
ASN creations	339	278	310	
Customer Services calls answered	21,895	18,885	14,452	

Requests out are the number of requests received from within the UK for criminal conviction information held overseas

Requests in are the number of requests received from overseas for criminal conviction information held in the UK. They are received via EU framework and Interpol channels.

Notifications out are the number of notification messages sent overseas about foreign nationals convicted in the UK. It is NOT the number of foreign nationals convicted, NOR the number of convictions.

Notifications in are the number of notification messages received about UK nationals convicted overseas. It is NOT the number of UK nationals convicted, NOR the number of convictions.

Police Certificates are issued to people wanting to move or work abroad. They are used by embassies, consulates and high commissions to make decisions on visa applications.

ICPCs (International Child Protection Certificates) are issued to people looking to work abroad with children. They confirm whether or not the individual has a relevant criminal history.

Subject access allows members of the public to request information held about themselves on police databases.

Record deletion allows members of the public to request information held about them on national police systems to be removed.

Back record conversion is the process of converting historical records from microfiche onto the Police National Computer (PNC).

PNC names enquiry checks are carried out on behalf of authorised non-police agencies looking to access information on the PNC.

ASNs (Arrest Summons Numbers) are created on the PNC on behalf of authorised non-police agencies to bring prosecutions.