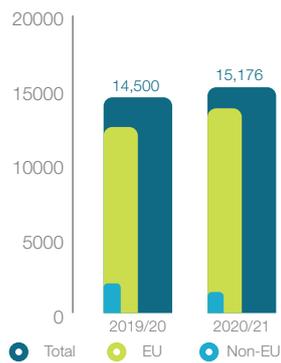


Supporting law enforcement

Notifications received about UK nationals convicted overseas

notifications in

Notifications in from EU countries increased by 10% to 13,761 while those from non-EU countries decreased by 29% to 1,415.



EU exit

January 1st 2021 had the potential to be problematic for ACRO. This was the formal end of the EU exit transition period and conclusion to EU negotiations and could have had serious implications for our ability to exchange criminal records with EU Member States.

Following lengthy negotiations with Member States, we were pleased that we were able to retain the ability to exchange criminal records electronically, for criminal and non-criminal proceedings and with a timed response deadline.

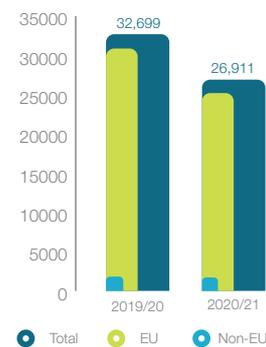
The alternative of reverting back to using the European Convention on Mutual Assistance in Criminal Matters agreement of 1959 to manually exchange records, was always an inferior option involving agreements made before the introduction of modern technology.

With the negotiated outcome secured, we are committed to delivering effective and responsible criminal records information services for safer communities in the UK and across the world in the future.

Requests from overseas for UK criminal convictions

requests in

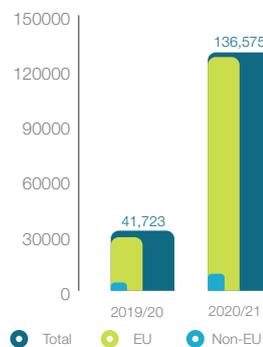
We processed 25,199 requests in from EU countries which was down 18% on the previous year and 1,712 from non-EU countries, a decrease of 6%.



Notifications sent about foreign nationals convicted in the UK

notifications out

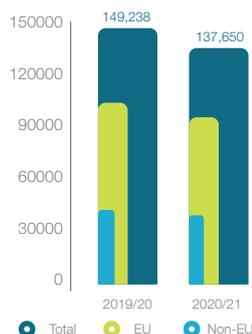
The notifications out received at ACRO significantly increased due to the on-going Daily Activity Files (DAF) legacy project. In the previous year, the figure for EU countries was 29,211. This year we processed 127,261. Non-EU countries was 9,314, a decrease of 26%.



Requests for overseas criminal convictions

requests out

We processed 40,289 requests from non-EU countries which is a slight decrease on the previous year. Requests out from EU countries were down 8% at 97,361.



Testimonial from thebigword: **'Reducing costs and improving efficiencies'**

"Over the past year we have worked very closely with ACRO to define and implement two machine translation solutions that are not only time effective, but cost effective too."

"The WordSynk machine translation solution utilises technology to translate documents in a timely manner. To ensure optimum quality for ACRO, we also introduced a post-edit service by a human translator."

"Similar to this, through the Voyager solution ACRO can immediately machine translate documents by taking pictures of the text."

"thebigword's language solutions have helped to support ACRO with reducing costs and improving efficiencies, without impacting on quality."