

Innovation

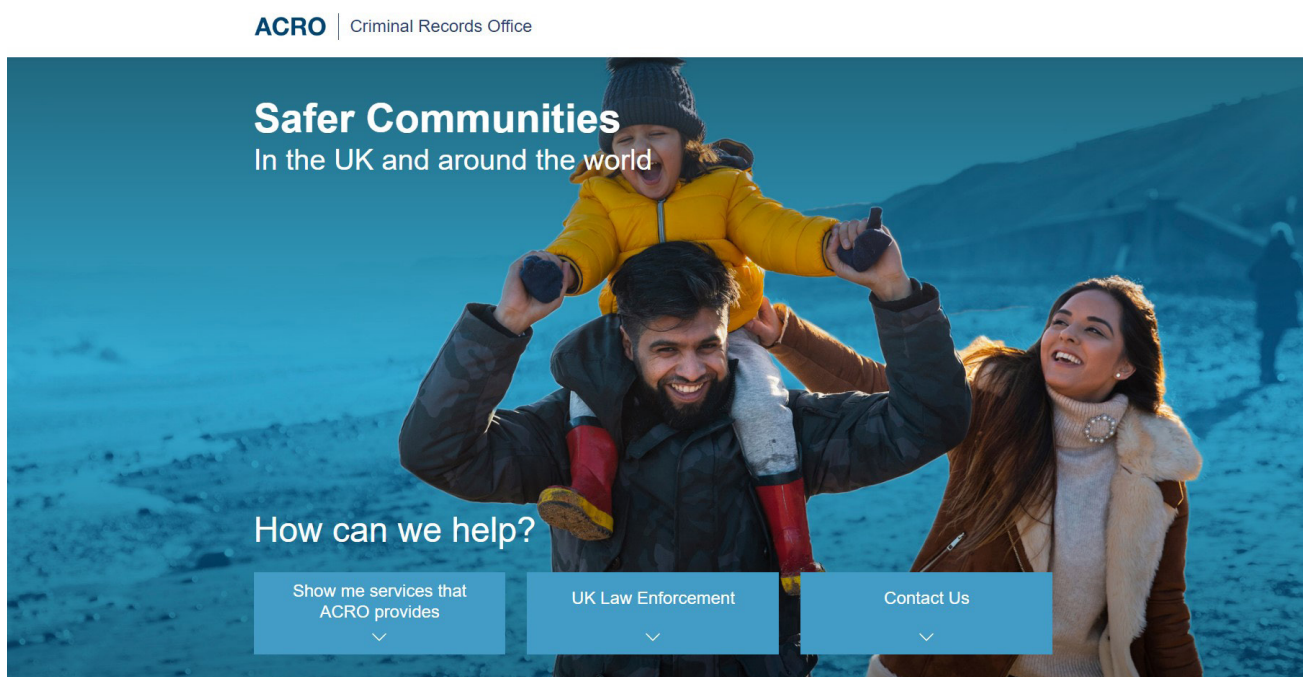
ACRO is always at the forefront of innovation and we continuously strive to improve our services to policing, the public and stakeholder partners.

Established in July 2021, Operation Griffin was a project created to develop ACRO's commitment to improve current processes and launch new initiatives.

Enhancing our technology and processes is key to ensuring that our law enforcement agencies and partners have legitimate access to criminal record information and that the public are able to access our services efficiently.

Project highlights

- ACRO has been working to improve and build on relationships with our IT supplier by facilitating regular meetings between our external suppliers and our corporate IT department.
- ACRO has developed a new platform with our supplier to introduce new database functions into business areas. This development will support upgrades to existing databases, enabling us to move away from old technologies and manual recording with Microsoft packages, to a more secure platform.
- Work has begun on developing the ACRO website (www.acro.police.uk), including improving the design and layout and making it more mobile friendly. Alongside this, an accessibility audit is ensuring that not only the website pages themselves but our content, including our documents and application forms, meet the needs of the widest possible audience.



The future

The project is now a permanent portfolio in ACRO designed specifically for 'Continuous Improvement' and will be embarking on numerous projects over the next 12 months. Developments will look to engage the new and latest technology, prioritising a refresh of our products enabling them to be completed with less human intervention. Broader savings and staffing capacity will be reinvested back into new business, generating a highly skilled workforce to enhance public safety.