

Value for money

Providing an excellent return on investment

ACRO received £3.5m funding from forces. We delivered £7.6m worth of services in the form of subject access requests, international criminal conviction exchange, back record conversion, Europol liaison and support to national policing initiatives such as Violence Against Women and Girls (VAWG) (see *Serving our communities*).

Our funding model is based on the principle of using income from Police Certificates to reduce the financial burden on frontline policing. The operational cost of Police Certificates was £3.7m which returned an income of £10.6m. The surplus supported the services we provided to policing and law enforcement to continue our commitment to safer communities in the UK and across the world.

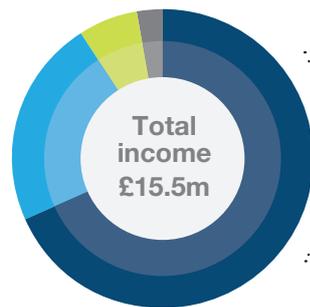
International criminal conviction exchange forms the majority of our policing and law enforcement services, which operated at a cost of £7m.

Premise expenditure rose slightly from £1.4m to £1.5m while employee expenditure remained our biggest single cost at £10.4m.

The difference between income and operating costs left us with a year-end surplus of £0.8m. This will continue to be reinvested to update and develop the organisation's systems and infrastructure.

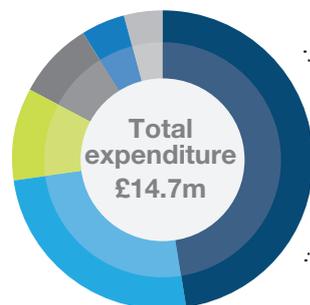
A surety of £3m is lodged with the Office of the Police and Crime Commissioner for Hampshire to mitigate against ACRO not being able to meet its current and future liabilities. At the end of the financial year, the reserves amounted to £6.4m.

ACRO continued to support other national police units including Chief Police Officers' Staff Association (CPOSA), National Vehicle Crime Intelligence Service (NaVCIS), the National Wildlife Crime Unit (NWCU) and the National Police Freedom of Information and Data Protection Unit (NPFIO and DPU) on a cost-recovery basis.



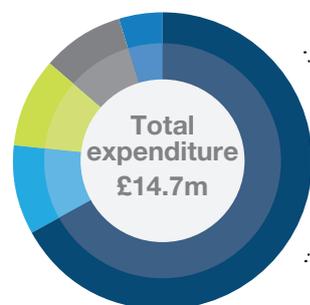
Income

- Police Certificates £10.6m
- Police service funding £3.5m
- PNC services £1m
- Other £0.4m



Expenditure

- International services £7m
- Police Certificates £3.7m
- Fixed Penalty Notices processing £1.5m
- PNC services £1.2m
- Other £0.7m
- Subject access £0.6m



Expenditure by expense type

- Employees £10.4m
- Premises £1.5m
- Supplies and services £1.5m
- Third party payments £1.4m
- IT £0.7m

Support services recoveries
-£0.8m

ICPC

Total annual income for International Child Protection Certificate (ICPC) was £0.8m against an expenditure of £0.7m, increasing the closing reserve to £0.5m.

The reserve will be reinvested into developing products to safeguard vulnerable individuals. This will include developing links with our partners in the National Crime Agency to service those products.

Read more about ICPCs in 'Safer communities overseas'.